

Name:
Enrolment No:



UNIVERSITY OF PETROLEUM & ENERGY STUDIES
End Semester Examination (Online) – Dec, 2020

Program: BA PUBLIC POLICY AND ADMINISTRATION
Subject/Course: INDIAN ADMINISTRATION-II
Course Code: BAPP 3001

Semester: V
Max. Marks: 100
Duration: 3 Hours

SECTION A

- 1. Each Question will carry 5 Marks**
- 2. Instruction: Complete the statement / Select the correct answer(s)**
- 3. All Questions are compulsory**

Sl.No	Questions	Marks	CO
Q. No-1	Who of the following was the Chairman of the 2 nd Administrative Reforms Commission? A. Moraji Desai B. Veerappa Moily C. Rajiv Gandhi D. P V Narasimha Rao	5	CO 1
Q. No-2	What does UMANG stand for?	5	CO 1
Q. No-3	_____ is the cadre controlling agency of India Police Service (IPS).	5	CO 1
Q. No-4	How many services are there in All India Services? A. 2 B. 4 C. 3 D. 5	5	CO 1
Q. No-5	How many reports were presented by the 2 nd Administrative Reforms Commission? A. 12 B. 14 C. 10 D. 15	5	CO 1
Q. No-6	Sardar Vallabhbhai Patel National Police Academy (SVPNPA) is situated in? A. Mussorie B. Hyderabad C. New Delhi D. Chennai	5	CO 1

	SECTION-B (All questions are compulsory)		
Q. No-7	What is the difference between generalist and specialist?	10	CO 2
Q. No-8	Briefly discuss major areas of conflict between ministers and civil servants?	10	CO 2
Q. No-9	What is citizen's charter? Discuss its principles and significance?	10	CO 2
Q. No-10	Briefly highlight major reforms recommended by 2 nd Administrative Reforms Commission in its 10 th report?	10	CO 2
Q. No-11	Write a note on the importance of citizen-centric administration?	10	CO 2
	SECTION-C (Answer only ONE Question)		
Q. No-12	Explain how e-Governance can facilitate inclusive growth and transformation?	20	CO 3
Q. No-13	Highlight the significance of Good Governance and discuss how it can be achieved?	20	CO 3
Q. No-14	Analyse the role and importance of ethics in administration?	20	CO 4