

<b>Name:</b>	 <b>UPES</b> UNIVERSITY WITH A PURPOSE
<b>Enrolment No:</b>	

**UNIVERSITY OF PETROLEUM AND ENERGY STUDIES**  
**End Semester Examination, May 2019**

**Course: Urban Management II**

**Program: B. Plan**

**Course Code: BPLC 402**

**Instructions:**

**Semester: VIII**

**Time 03 hrs.**

**Max. Marks: 100**

**SECTION A**

S. No.		Marks	CO
Q 1	Define situational theory of leadership with example.	04	CO2
Q2	What are the three types of society? Explain	04	CO1
Q3	What is carrot and Stick approach in communication?	04	CO2
Q4	What are the essentials in sound decision-making?	04	CO1
Q5	Explain Human relation theory in detail	04	CO2

**SECTION B**

Q 6	Distinguish Between: A) Programmed and Non programmed decision B) Centralization and decentralization	10	CO1
Q7	What are the Five basic modes for resolution of conflicts?	10	CO2
Q8	Distinguish between Socialist planning and Democratic planning.	10	CO2
Q9	Explain the role of planner in decision making process.  Or  Explain principles of classical theory of organization.	10	CO1

**SECTION-C**

Q 10	Elaborate the elements involved in communication process and describe the features of effective communication.	20	CO1
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<b>Q11</b>	<p>Briefly describe political nature of planning in India and give a case study from other parts of world identifying the problems related with implementation of planning and detail the practices used to minimize such problem.</p> <p style="text-align: center;">Or</p> <p>Answer these:</p> <ul style="list-style-type: none"><li>a) Difference between coordination and cooperation</li><li>b) What are public bureaucrats?</li><li>c) Describe system approach of human relation theory.</li><li>d) What are hindrances to effective communication?</li></ul>	<b>20</b>	<b>C02</b>
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**SECTION A**

S. No.		Marks	CO
Q 1	Define situational theory of leadership with example.	04	CO2
Q2	Define Leadership? Explain five functions of planner as a leader.	04	CO2
Q3	What is carrot and Stick approach in communication?	04	CO2
Q4	Discuss about the policy analyst and social reformer.	04	CO1
Q5	Differentiate between functional and dysfunctional conflict.	04	CO1

**SECTION B**

Q 6	Distinguish Between:  C) Programmed and Non programmed decision D) Centralization and decentralization	10	CO1
Q7	Distinguish between generalist and specialist. Also give the merits of generalist over specialist.	10	CO2
Q8	Distinguish between Socialist planning and Democratic planning.	10	CO2
Q9	What are the types of communication? Explain Maslow's need based theory.  Or  What are the Five basic modes for resolution of conflicts?	10	CO2

**SECTION-C**

Q10	Explain the role of urban development manager in Urban and Town planning. Interpret and analyze situational approach with examples and how leaders	20	CO2
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	use employee motivation to enhance approach.		
<b>Q11</b>	<p>Answer these:</p> <ul style="list-style-type: none"> <li>e) Difference between coordination and cooperation</li> <li>f) What are public bureaucrats?</li> <li>g) Describe system approach of human relation theory.</li> <li>h) What are hindrances to effective communication?</li> </ul> <p style="text-align: center;">Or</p> <p>Elaborate the elements involved in communication process and describe the features of effective communication</p>	<b>20</b>	<b>CO1</b>